



January 14, 2008

Dialogue on Health System Governance Renewal: **A Governance/Leadership Forum**

The North West Local Health Integration Network (LHIN) Board of Directors is pleased to invite you to a dialogue on health system governance renewal with...

Ted Ball - *(Quantum Transformation Technologies)*
*Ted Ball is a leading expert in accountability systems design, cultural transformation, transformational leadership development, and balanced score carding and coaching**

Saturday, February 2, 2008

8:30am to 3:00pm

**Fort William Historical Park - Visitor Centre
Thunder Bay, Ontario**

Please RSVP by January 28, 2008 to:

Beverley McClain or Lisa Niccoli
(807) 684-9425 • Toll Free: 1-866-907-5446
beverley.mcclain@lhins.on.ca or lisa.niccoli@lhins.on.ca

For additional information, visit www.northwestlhins.on.ca

**Biography attached*

“Governance will undergo fundamental transformation as the delivery system evolves in Ontario... How can community governance ‘add value’ in the emerging system?”

IPAC, September 2007

Who Should Attend:

- Board Chair, Vice Chair, or designate and CEO/ED.

*Sorry space is limited.
Maximum 3 per organization.*

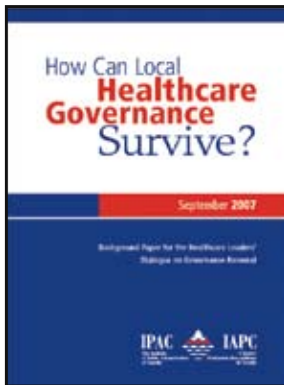
North West
LOCAL HEALTH INTEGRATION NETWORK



TED BALL has spent the past 15 years learning about organization and whole system transformation in the health, education and high technology sectors.

Ted provides coaching and facilitation support to Governance Boards, CEO's and Strategy Teams as they develop their own internal capacity to lead and manage their organization's strategic transformation.

Ted has become a leading expert in accountability systems design, cultural transformation, transformational leadership development, generative coaching and designing best practice Strategy Management Systems.



Mr. Ball has been engaged in leading-edge organizational transformation projects in the public and private sectors for more than a decade. Ted is one of the authors of a background paper published by the *Institute for Public Administration of Canada*. Like the paper, Ted's workshop on February 2nd will be designed to provoke our thinking about how we can best serve the interests of the people/citizens/ taxpayers/ patients in the North West LHIN.

Below are testimonials from governance expert Dennis Pointer and from hospital CEO Bonnie Adamson.



"One of Quantum's great strengths is that they get people to see the 'whole system' and the 'big picture' so we can better integrate the component parts of

governance, management, and our service delivery systems. They have raised the bar on both the science and art of systems thinking."

Dennis D. Pointer
Co-author of *Board Work*

A CEO's Perspective

"The Capacity-building approach has enabled 120 leaders and managers across the hospital to think about, plan for, and now implement strategic change on an on-going basis as we adjust to the constant changes in our internal and external environment.

But our people are not just more strategic, more aligned and more leveraged, they are more emotionally intelligent.

Quantum's adult learning methodologies provided our senior managers with the capacity to facilitate and tap into the collective intelligence of everyone on our Management/Leadership Team.

These technologies and frameworks are now enabling us to lead and manage a fundamental transformation of our hospital."

Bonnie Adamson, CEO
North York General Hospital