

# North West LHIN



The North West Local Health Integration Network (LHIN) invites you to join colleagues from around the region for a session on quality in primary care in the context of chronic disease prevention and management.

## Interprofessional Teams in Primary Care:

### An Opportunity to Improve Chronic Disease Prevention and Management

It is widely acknowledged that quality primary care is a key enabler in improving chronic disease prevention and management. This session will bring together a panel of experts in the areas of quality, interprofessional approaches to primary care and effective chronic disease management.

Provincial initiatives in quality primary care improvement will be shared and tangible strategies for use in practice provided.

**Mike Hindmarsh** – *President, Hindsight Healthcare Strategies*

**Brenda Fraser** – *Coordinator, Quality Improvement and Innovation Partnership*

**Eileen Patterson** – *Program Director, Quality Improvement Projects*

This day will be of value to those working in the area of primary care, including physicians, nurse practitioners and other allied health professionals and workers, educators and students.

This program meets the accreditation criteria of the College of Family Physicians of Canada and has been accredited for up to 3.0 Mainpro-M1 credits

**October 9, 2008**  
8:30 a.m. to 11:00 a.m.  
(Breakfast will be provided)

**Valhalla Inn Ballroom**  
Thunder Bay, Ontario

There is no registration fee for this session, but space is limited.

Please **RSVP by September 30**, to:

**Lisa Carlson**, Receptionist  
(807) 684-9425 ext. 2001  
Toll Free: 1-866-907-5446  
[lisa.carlson@lhins.on.ca](mailto:lisa.carlson@lhins.on.ca)

(Please advise at this time if you have any interpretive needs or dietary restrictions so that appropriate arrangements can be made.)

For additional information, visit [www.northwestlhins.on.ca](http://www.northwestlhins.on.ca)



**Ontario**

Local Health Integration  
Network



## Interprofessional Teams in Primary Care: An Opportunity to Improve Chronic Disease Prevention and Management

### BIOGRAPHIES

**Mike Hindmarsh**, is the President of Hindsight Healthcare Strategies; a healthcare improvement consulting firm, and was the Associate Director of Clinical Improvement at the MacColl Institute for Healthcare Innovation at Group Health Cooperative. His current work involves design and development of a dissemination strategy for implementing the Chronic Care Model in the United States, and Canada. Mike is working with various provinces creating awareness of the Chronic Care Model, as well as assisting with implementations of the model in a number of health care settings in British Columbia, Ontario, Saskatchewan, Alberta, New Brunswick and Prince Edward Island.

**Brenda Fraser** is the manager of the Quality Improvement and Innovation Partnership (QIIP) which is funded by the Ministry of Health and Long-Term Care to support the implementation of Family Health Teams across the province. As part of her work with QIIP, she is involved in the implementation of Learning Collaboratives for FHTs – a large scale quality improvement initiative designed to support teams to implement changes in their practice to improve care. Brenda's career in health care includes experience as a clinician, project manager, consultant and health planner. In these various roles, she has supported the people and processes that can lead change at the front-line. She holds a BSc in occupational therapy and MSc in planning.

**Eileen Patterson** is the Director of Quality Improvement for the Ontario Health Quality Council. Eileen has been leading healthcare renewal initiatives for the past 15 years. She brings experience and expertise in the areas of Health Service Integration, Self-Management, Access, Efficiency and Clinical Care improvements within primary care, specialty care, and health programs. She led the Taber Integrated Primary Care Project, the implementation of the Chronic Care Model across a regional healthcare system, served as project leader of Alberta's AIM Collaboratives and AIM Leadership Development, and has consulted on numerous health system improvement strategies in rural and urban settings.