

## H-SIP Glossary

**Service Change (Enhancement)** refers to pre-proposals to expand or improve an existing service (e.g. introduction of new model of care, increase number of patients treated/visits).

**New Service** refers to pre-proposals to introduce a new service that the organization has not previously provided. The new service must align with the organization's strategic direction/plan.

**Integration:** refers to pre-proposals that aim to coordinate, partner, transfer, merge or amalgamate services/operations for the improvement of health service delivery and patient flow through the local health care system. (As defined in *Local Health System Integration Act, 2006*)