YOUR INFO HERE

Dear Colleague,

Thank you very much for your referral. In an effort to build a program that is more responsive to your patients' needs for timely service and to support you in accessing that care on their behalf, we have transitioned to a Central Intake for Spine Referrals. As a result, we are no longer accepting **direct** referrals for neurosurgery or orthopedic spine consultations.

As we make this transition, we are asking primary care providers to **use the form attached** to refer their patients to the Spine Program Rapid Access Clinic and we encourage you to save this form for future use for your patients. We know that this is an extra step for you with this current referral, and we are grateful for your time and support in launching this program.

We look forward to better serving your patients in a timely way. Thank you again for your support.

The goal of the Spine Program is to further leverage the success of the Rapid Access Clinics and the benefits of a Centralized Intake. This will allow us to better manage wait times to consultation. As this program evolves, the development of further subspecialty interests will as well, and patients will be referred to the most appropriate practitioner.

The RAC-LBP (ISAEC) program is designed to support patients with: (1) persistent low back pain and/or related symptoms (e.g. sciatica, neurogenic claudication) 6 weeks to 12 months post-onset; and (2) recurrent/episodic unmanageable low back pain and/or related symptoms of less than 12 months post-recurrence.

Please continue to use the ISAEC referral form. You should not experience any disruption to your current referral process.

Please send your referral to the Spine Program Rapid Access Clinic.

Fax: 1-844-497-2445

Sincerely, RAC group